

National Board for Safeguarding Children in the Catholic Church in Ireland (NBSCCCI) Terms and Conditions

The National Board for Safeguarding Children in the Catholic Church in Ireland is committed to providing high-quality services to Church personnel and to anyone who avails of our services. The NBSCCCI aim to empower and support Church authorities, Church bodies and Church personnel to create and maintain safe, material and spiritual environments for young people and the adults that work with them, through the provision of relevant, effective and high quality training and support.

The services provided by the NBSCCCI, in relation to training are entirely dependent on the receivers of these services paying for them.

The NBSCCCI understands that unforeseen circumstances occur and those who register to attend a training session may need to cancel. We will attempt to be understanding when cancellations occur balancing our responsibility to other partners who provide location, catering or training facilitator services with the NBSCCCI'S need for events to be at least cost-neutral.

To ensure flexibility and fairness

- **No Charge:** Cancel or reschedule your training session at no charge if done within four weeks of the scheduled training date.
- **50% Charge:** For cancellations requests made within 1 week of the training date, a 50% charge will apply.
- **100% Charge:** Cancellations or rescheduling requests made within 48 hours of the training date will incur a 100% charge.
- **No-Show Policy:** If a training registrant fails to attend a scheduled training without prior notice, the full fee will be charged.

Cancellations can only be accepted by emailing admin@safeguarding.ie

Emergencies: We understand that emergencies may occur. In such cases, please contact admin@safeguarding.ie as soon as possible to discuss the situation and explore possible alternatives.

We appreciate your understanding and cooperation in adhering to these guidelines.